

# MAINTENANCE SERVICE PLAN AVIONICS

Protect your avionics investment, avoid downtime and control costs



Honeywell

# PROTECT YOUR INVESTMENT AND CONTROL YOUR COSTS

MSP umbrella of offerings from Honeywell is evolving the way maintenance planning for helicopters works.

MSP is a maintenance solution that makes it easy for you to choose from a range of selectable coverage options, tailored to your platform and operations.

MSP is designed to make it easy for you to control the unexpected and keep your aircraft where it belongs – in the sky.

Incorporating Honeywell Avionics Protection Plan (HAPP) and Honeywell Helicopter Support Plan (HSP), all our service offerings will now sit under the Maintenance Service Plan umbrella.



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**AVOID UNPLANNED  
MAINTENANCE  
COSTS**

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**AVOID DOWNTIME**

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**AVOID  
UNNECESSARY  
STRESS**

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**ENROLL IN  
MSP - AVIONICS TODAY**

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**AFTER ALL,  
TIME IS MONEY**

## **BE READY FOR ANYTHING**

When the unexpected happens, your MSP Avionics plan ensures that your aircraft is flight-ready as soon as possible. You'll receive quick service and legendary support from Honeywell's technical product experts and authorized service centers worldwide – together we will get you back in the air fast.

## **CHOOSE YOUR COVERAGE**

Choose the plan that best meets your needs – we offer flexible contract options, discounted early enrollment options on select platforms and specially priced plans for large fleet operators. MSP – Avionics allows for predetermined, fixed annual costs, making planning and managing your budget easier.

## **NEW EARLY ENROLLMENT: IN LIEU OF WARRANTY**

Why wait to take full advantage of all the benefits of MSP Gold? You can enroll in MSP Gold – at no extra cost – even if your Honeywell avionics are still covered by the original factory warranty. Our new In Lieu of Warranty (ILOW) option lets you capture all the benefits and lifecycle savings of MSP Gold without paying the extra MSP Gold premium. Enjoy SPEX exchanges instead of warranty repairs, 24/7 emergency AOG service, improved turnaround times and much more with this option.

## **CONSIGNED INVENTORY MANAGEMENT**

And for even faster turnaround times, choose our new feature – consigned inventory management in the form of flyaway kits and / or on-site kits to position spares and exchange units at your location. Consigned inventory management reduces turnaround times by putting genuine Honeywell parts within arm's reach at a moment's notice.



MSP – AVIONICS PLAN	MSP AVIONICS	MSP GOLD	PLATFORM AVAILABILITY
24/7 Aircraft On Ground (AOG) emergency service	●	●	Any helicopter with Honeywell avionics.
24/7 road crew service for AOG's worldwide		●	
No additional fees resulting from no fault found (NFF) events		●	
Counter-to-counter shipments and Saturday delivery		●	
Extended troubleshooting support		●	
Factory-backed support identical to your original factory warranty	●	●	
Field support system and global network of service centers and authorized sales and service centers	●	●	
Annual rate adjustments are limited by U.S. Government economic indices	●	●	
Large Fleet and high aircraft utilization discounts	●	●	
Annual auto-renewal (new)	●	●	
Full coverage on exchange and repair services	●	●	
Fully transferable maintenance agreements	●	●	
No-charge loaners	●	●	
Early enrollment In Lieu of Warranty (ILOW)	●	●	
Tech Publications-Pilot Guides & System Description and Operation Manuals (SDOM's)		●	
Full Content Coverage (new)	●	●	
Expanded Component Coverage	●	●	

### GO FOR GOLD!

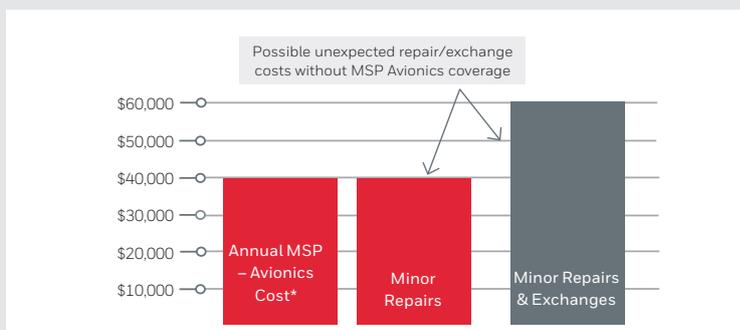
MSP Avionics Gold offers additional coverage for a nominal increase to the annual fee.

#### Extra benefits include:

- 24/7 road crew service for AOG's worldwide
- Extended troubleshooting
- Counter to counter shipments and Saturday delivery
- No additional fees resulting from "no fault founds"
- Tech publications-pilot guides and system description and operation manuals (SDOMs)



### MSP Avionics Cost vs. Repair/Exchange Costs



\*Costs based on the AW139. Individual MSP Avionics annual costs vary by airframe and flight hours.

Take the uncertainty out of repair and maintenance costs. MSP Avionics contract guarantees that your repair bills won't exceed your budget.



## **GET GLOBAL SUPPORT YOU CAN RELY ON**

Honeywell avionics are backed by our Spares Exchange (SPEX) program, which provides line replaceable units exchanges and rentals for both warranty and non-warranty situations. All units carry the latest mandatory modifications and are updated with the latest reliability modifications while in the repair cycle. Supporting helicopter operators since 1954, SPEX has the depth of resources and expertise only available from a proven leader in aviation.

Honeywell's unmatched field support system includes a global network of supply depots, support centers and a world-class 24/7 Complete Customer Care Center. The rapid SPEX turnaround time ensures that avionics covered under MSP are ready when you need them.

### **Find Out More**

For additional information on MSP, please visit [aerospace.honeywell.com/msp-helo](https://aerospace.honeywell.com/msp-helo) or contact us at MSP Avionics Sales: [MSPA avionicsSales@honeywell.com](mailto:MSPA avionicsSales@honeywell.com)  
AOG: [aog@honeywell.com](mailto:aog@honeywell.com)

### **Honeywell Aerospace**

1944 East Sky Harbor Circle  
Phoenix, AZ 85034  
[aerospace.honeywell.com/msp-helo](https://aerospace.honeywell.com/msp-helo)

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**THE  
FUTURE  
IS  
WHAT  
WE  
MAKE IT**

**Honeywell**