

## HAWKER 800XP OPERATOR RELIES ON HONEYWELL'S EXEMPLARY CUSTOMER SERVICE

Director of aviation puts his trust in HAPP and MSP programs



“ I’ve been flying this Hawker 800XP since 2001 with the Honeywell MSP and HAPP programs. They help maintain the value of the aircraft and they help us in the event of any issues. The technical and product support from Honeywell is amazing. ”

*Mark Jones, director of aviation,  
Milwaukee-based medical company*

### Overview

The maintenance of business aircraft brings daily problems that must be solved efficiently and quickly. As director of aviation for a mid-western US company, Mark Jones relies on the Honeywell Avionics Protection Plan (HAPP) and Maintenance Service Plan (MSP), both underpinned by the company's great customer support.

### Quick Facts

#### Customer

- Name: Mark Jones
- Location: Milwaukee, Wisconsin
- Industry: Medical

#### Why the customer chose Honeywell

- Ease of budgeting
- Reliability
- Speed of service

#### Customer results

- Exceptional customer service
- Efficient budgeting with no financial surprises
- Rapid response, globally 24x7

View full [video](#) 

### Honeywell Aerospace

1944 E. Sky Harbor Circle, Phoenix, AZ 85034  
[aerospace.honeywell.com](http://aerospace.honeywell.com)

A60-1577-000-000 | 07/17  
© 2017 Honeywell International Inc.