

DU1310 Display Replacement Options

- Replacement DU1310-2 Display Unit Upgrades

This sales bulletin provides product information for Operators of their options for replacement of DU1310-1 Display Units (DUs), PN 7028140-901, -905, -911, -914 that have been deemed Beyond Economic Repair (BER) and introduces the new DU1310-2 Display Unit.



Contents

Sec 1.0	Introduction and Background
Sec 2.0	Platform Information
Sec 3.0	Program Details
Sec 4.0	Honeywell Maintenance Service Plan
Sec 5.0	Honeywell Forge
Sec 6.0	Customer Support
Sec 7.0	Technical Support

Quick Reference Table

Effective Dates:	1/2/2020 through 12/31/2020
-------------------------	-----------------------------

TAX INCENTIVE

The U.S. Government approved a tax code change, as part of TAX CUTS and JOBS ACT and President Trump signed it into law at the end of 2017. The change allows Business Jet Owners who use their aircraft for business to take a Tax write-off equal to 100% of the upgrade cost in the first year, noting a few exceptions. Please check with your Tax advisor for specific details.

DU1310 Display Replacement Options

1. Introduction and Background

The purpose of this Information Bulletin is to advise Operators of their options for replacement of DU1310-1 Display Units (DUs), PN 7028140-901, -905, -911, -914 that have been deemed Beyond Economic Repair (BER) and introduce the DU1310-1 follow-on, the DU1310-2.

Due to obsolescence issues with previous part numbers of model DU1310-1, PN 7028140-901, -905, -911, -914 (Reference SIL D201303000004 and SIL D201608000036), Honeywell is now offering model DU1310-2 to resolve and address these obsolescence issues.

The DU1310-2 is a form, fit, function replacement for the current DU1310-1. There is a 4-pound (1.8 kg) weight reduction with the new unit and it is fully interchangeable and intermixable with the DU1310-1 (See Table 1-1).

Original DU 1310-1 PN	Replaced PN DU1310-1	New PN DU1310-2
7028140-901	7028140-911 (Gray Bezel)	60003040-903 (Gray Bezel)
7028140-905		
	7028140-914 (Black Bezel)	60003040-904 (Black Bezel)

Table 1-1 Impacted DU1310 Part Numbers

Please refer to Table 1-2 below for information regarding support for DU1310 products. Additional information regarding warranty and Honeywell MSP-Avionics Protection Plan can be found in Table 3-1 in Section 3 of this sales bulletin.

PN Information		Product Support		
Model	PN	Spares	Repairs	SPEX
Original DU1310-1	7028140-901	✘	✘	Until stockout
	7028140-905			
Replaced DU1310-1	7028140-911	✘	Until July 2020	Until stockout
	7028140-914			
New DU1310-2	60003040-903	✔	✔	✔
	60003040-904			

Table 1-2 DU1310 Part Number Support

✘ No longer available ✔ Available

2. Platform Information

Gulfstream: G350, G450, G550, G500 Classics, G650, C-37B

Dassault: F2000DX, F2000 EX Easy, F2000LX, F2000S, F2000LXS, F7X, F900EX Easy, F900DX, F900 LX

3. Program Details

Honeywell understands the economic challenges that obsolescence issues create for our customers. Therefore, we are offering several options for replacement of a DU1310-1, PN 7028140-901, -905, 911, and -914. Please refer to the matrix in Table 3-1 below for an overview of these options.

Table 3-1 DU1310 Upgrade & Support Matrix						
Current: Part Number		To: Part Number		Warranty¹	HAPP Coverage	No Warranty / No HAPP Extended DU Coverage
Model	PN	Model	PN		Extended DU	
Original DU1310-1	7028140-901 7028140-905	Replaced DU1310-1	7028140-911 7028140-914	No add'l cost	No add'l cost	<i>Option 1:</i> Buy-In to HAPP & Extended DU Coverage <i>Option 2:</i> Outright Purchase
		New DU1310-2	60003040-903 60003040-904	No add'l cost*	No add'l cost*	
				<i>*Once -911, -914 no longer available</i>		
Replaced DU1310-1	7028140-911 7028140-914	Replaced DU1310-1	7028140-911 7028140-914	No add'l cost	No add'l cost	<i>Option 1:</i> Buy-In to HAPP & Extended DU Coverage <i>Option 2:</i> Outright Purchase
		New DU1310-2	60003040-903 60003040-904	No add'l cost*	No add'l cost*	
				<i>*Once -911, -914 no longer available</i>		
New DU1310-2	60003040-903 60003040-904	New DU1310-2	60003040-903 60003040-904	No add'l cost	N/A	SPEX Exchange Price

¹ Note: Warranty Coverage includes exchanges for any number of DU1310s required to be in compliance with OEM or supplemental type certificate (STC) holder requirements.

Option 1: Buy-In to MSP Avionics & Extended DU Coverage

Customers interested in further program details and should contact Honeywell at:
MSPAvionicsSales@Honeywell.com.

Option 2: Outright Purchase of DU-1310-2

Customers wishing to upgrade to the new DU1310-2, PN 60003040-903, -904 before DU1310-1, PN 7028140-911, -914 stocks have been depleted are encouraged to contact their Authorized Honeywell Dealer for complete details.

4. Honeywell Maintenance Service Plan (MSP Avionics)

Honeywell Maintenance Service Plan (MSP Avionics) is a maintenance service plan that offers coverage for your Honeywell Avionics. Choose the plan that best meets your needs. Specially priced plans are also available for fleet operators. Take the uncertainty out of repair and maintenance costs. A fixed-price MSP contract guarantees that your repair bills will not exceed your budget. For more information about MSP, please contact Honeywell at MSPAvionicsSales@Honeywell.com.

5. Honeywell Forge

Stay informed of your flight operation and aircraft connectivity with easy-to-use tools in one integrated dashboard. With Honeywell Forge, get custom alerts so you always know the status of your aircraft/fleet

Total control over your connected experience and cost. Give your passengers the connectivity they want while managing your costs. You decide the specific services that best fit your aircraft and operation. We integrate with other service providers across the industry.

Security is ingrained into all service and hardware offerings we provide you from concept through delivery and is always on for our customers. The Honeywell global enterprise has been protecting assets for more than 40 years.

24/7/365 personalized service and support from our team. Get the best in class in-field support you expect from our global network of people along with key alerts and easy troubleshooting tools. We are here for you anytime - anywhere.

Get the tailored connectivity **experience you expect** from your office or home – whenever and wherever you fly. That means seamless connectivity from the moment you step on board to the moment you step off.

6. Customer Support

USA – 1-800-601-3099

International – 1-602-365-3099

7. Technical Support

US & Canada: 1-855-808-6500

All other countries: 1-602-365-6500

Fax: 1-877-484-2980

Website: www.MyAerospace.Honeywell.com

Email: AeroTechSupport@Honeywell.com

The Honeywell Aerospace Technical Support network is available 24x7 to provide global coverage with technical expertise guiding maintenance teams to fix and prevent technical issues for your

avionics and mechanical needs. They also support an on-demand global network of deployable experienced field service engineers. For online 24/7 technical support, visit the technical support section of <http://www.MyAerospace.Honeywell.com> to open a case, view case status and access technical solution tutorials and troubleshooting aids.

Document Owner:

Honeywell

Dan Stockfisch

Honeywell Aerospace

Senior Manager, Technical Sales

21111 N. 19th Ave
Phoenix, AZ 85027-2708
602-291-8847 Office
602-291-8847 Cell
dan.stockfisch@honeywell.com