## A PAGELED SERVICE ENGINEERS FORYOUR AVIATION SUPPORTNEEDS



COMMUNICATION You can communicate with our team of Field Service Engineers (FSEs) in six different languages



**RESOURCES** We have a dedicated team of 11 FSEs across APAC focused on our business jet customers



**DIVERSE SPECIALTIES** Our FSEs are specialized in avionics, satcom systems, APUs and engines



**EXPERTISE** On average, our team has 25 years of industry experience



TIMELY SUPPORT We completed 1,691 technical support cases in 2019, 91% of which closed within 48 hours



WEEI We carried out 250 face-to-face customer visits in 2019 THE FUTURE IS WHAT WE MAKE IT

