

**2024  
WORLDWIDE  
EXCHANGE AND RENTAL PROGRAM  
POLICIES AND PROCEDURES**

**THIS CATALOG IS EFFECTIVE JANUARY 1, 2024  
AND SUPERSEDES ALL PREVIOUS EDITIONS**

**A copy of this catalog can be found on the following web site:  
<http://www.Aerospace.Honeywell.com>**

---

**RECORD OF REVISIONS**

<b>Details/Description</b>	<b>Reference</b>	<b>Revision Date</b>
<b>Clarification of rental on RMAs</b>	<b>Page 8</b>	<b>2/28/2024</b>

---

## Table of Contents

<b>HONEYWELL EXCHANGE AND RENTAL PROGRAM</b> .....	1
<b>DEFINITIONS</b> .....	1
<b>AGREEMENT</b> .....	1
<b>BASIC PROCESSES</b> .....	2
<b>ORDER PROCEDURES</b> .....	4
<b>SHIPPING POLICY</b> .....	5
<b>EXPORT POLICY</b> .....	6
<b>EXCHANGE/RENTAL PRICES AND FEES</b> .....	7
<b>RETURN OF EQUIPMENT – UNUSED</b> .....	8
<b>RETURN SHIPPING PROCEDURE</b> .....	9
<b>EXCHANGE CORE RETURN POLICY</b> .....	10
<b>REQUIREMENT FOR MECHANICAL PRODUCTS RETURNED AS CORES</b> .....	10
<b>RENTAL TERMS AND CONDITIONS</b> .....	11
<b>PAYMENT PROCEDURES</b> .....	12
<b>WARRANTY</b> .....	14
<b>CONTACT INFORMATION</b> .....	15
<b>APPENDIX A - HONEYWELL CUSTOMER STATEMENT OF CERTIFICATION</b> .....	16
<b>APPENDIX B - DETAILED PROGRAM DESCRIPTION OF RECONDITIONED</b>	
<b>SPECIFICATION</b> .....	17
<b>APPENDIX C - LIST OF EXPORT CONTROLLED LINE REPLACEABLE UNITS</b> .....	19

## HONEYWELL EXCHANGE AND RENTAL PROGRAM

The Honeywell Exchange/Rental program provides an extensive LRU (Line Replaceable Unit) Exchange and Rental service, which complements a worldwide network of support centers. An inventory of more than 20,000 spare components ensures that your Honeywell equipped aircraft will be returned to service promptly and economically. This is available both during and after warranty.

The aircraft owner/operator is responsible for ensuring that units provided through this program have been approved for installation in their aircraft.

All articles are returned to Reconditioned Specification when they are processed through a Honeywell repair facility. All articles are inspected to verify proper workmanship and to certify that the article meets all controlling documentation. Refer to Appendix B for Reconditioned Specification criteria. All Exchange units are updated with the latest required performance reliability modifications on an attrition basis while in the repair cycle.

### DEFINITIONS

**Core Unit** – the Line Replaceable Unit (“LRU”) being returned by the Customer in exchange for the Exchange Unit

**Customer** –an individual or entity with an established Honeywell account, or an individual or entity placing an order through Honeywell’s exchange and rental program with a Dealer or Honeywell authorized service center or agency.

**Exchange** –the process by which Honeywell sends a LRU to the Customer and a Core Unit is returned by the Customer under the terms, conditions, and policies specified herein.

**Exchange Unit** –the LRU that is ordered by the Customer in return of a Core Unit by the Customer under the terms, conditions and policies specified herein.

**Rental** – use of Honeywell-owned equipment pursuant to the Rental Policy set forth herein and Honeywell’s standard Bailment Agreement’s terms and conditions.

**Ship To** – the physical address provided by Customer to Honeywell on its purchase order for shipment of an exchange order.

### AGREEMENT

By placing an order and/or providing a purchase order number, Customer agrees to comply with the Exchange and Rental Program’s policies and procedures detailed herein. Notwithstanding its “Applicability” section, Honeywell’s BGA Conditions of Sale apply to all Exchange and Rental Program transactions. Any inconsistency between the policies and procedures of the Exchange and Rental Program and the BGA Conditions of Sale will be resolved by giving precedence in the following order: (1) Exchange and Rental Program Policies and Procedures; (2) BGA Conditions of Sale.

**NOTE:** Honeywell policies and procedures are subject to change at any time without notice.

## BASIC PROCESSES

**Exchanges** - Upon receipt of an Exchange request, Honeywell will ship a serviceable unit to the designated service center and the Customer will be responsible for returning the Core Unit within the following guidelines. The Customer must send the return Core unit to the designated Honeywell service center. Consistent with Honeywell's standard delivery terms: Title to the Exchange unit will transfer to the Customer when Honeywell's service center places the Exchange unit at the disposal of the Customer at Honeywell's service center's facility. Title to the returning Core unit will transfer to Honeywell when Honeywell's service center places the Exchange unit at the disposal of the Customer at Honeywell's service center's facility. While the returning Core unit remains with the Customer, or the Dealer performing the required maintenance, reasonable custodial care must be taken with the Core to prevent further damage.

**Note:** Title transfer for exchange unit and the returning core happen at the same time. Return units must be received within 14 or 30 (intra-country or inter-country respectively) calendar days from the date Honeywell shipped the Exchange unit to avoid incurring additional charges.

**Rental** - Upon receipt of a Rental request, Honeywell ships a serviceable unit to the designated facility. Customer then ships the failed customer owned unit to a Honeywell Authorized Support Center (HASC) for service. Once the returned unit has been serviced it will be returned from the designated facility. Once the customer owned unit has been Returned to Service (RTS) it can be reinstalled by an Authorized Dealer. Immediately after re-installing the repaired unit, the rental unit must be returned to the designated Honeywell Customer Support Center within 14 or 30 (intra-country or inter-country respectively) calendar days from the date Honeywell shipped the customers returned unit. Late return of rental units will incur additional late return penalty charges, please refer to the Rental Terms and Conditions section of this catalog for details. The LRU Exchange/Rental service is limited to those part numbers included in the price list found at <https://aerospace.honeywell.com/>. Availability of parts is not guaranteed.

**Unlike Exchanges** - Request to exchange Cores of the same equipment type with a different part number **are not permitted**. Exceptions may be granted by express written consent of Honeywell at the Customer's expense.

**Out of Box Failures / Dead On Arrival (DOA)** – Any exchange unit found to be Out of Box failure upon receipt at customer should be returned as core for itself against the original exchange order, and indicated as Out of Box failure/Dead On Arrival (DOA) on the Core Return Tag. Original exchange price will be applicable and payable. If exchange is still required, customer must submit a separate exchange PO to Honeywell, requesting Free of Charge exchange, due to original exchange being Out of Box failure. Core unit removed from aircraft should be returned against exchange PO that supplies a functional unit.

## GENERAL

Exchange and rental prices are based upon the requirement that the Return unit must be in repairable condition and be an acceptable core. An acceptable core is a unit that has been repaired by Honeywell or a Honeywell-authorized repair facility and is accompanied by the Aviation Authority quality documentation. Honeywell reserves the right to refuse acceptance of any unit that has been subject to an accident, incident, and severe stress such as fire or fluid ingress, damage beyond normal wear and tear, unauthorized repair actions or inept repair attempts. If such damage is discovered during repair and recertification, the customer will be contacted within ninety (90) days after receipt of core and informed of the damages. If Honeywell can repair the product, the customer will receive a quote for the additional repairs. The customer will have one week from date of notification to respond to Honeywell and advise whether they intend to accept the additional charges or agree to provide a different unit with the same PN. If the return unit is non-repairable or the customer is unable to supply another unit as a core return, the customer will be responsible to pay the core value. This also applies to units covered under warranty or maintenance contracts.

Customers cannot change rental transactions to exchange, or vice versa, after order is booked, without Honeywell's prior written consent.

All exchange units must be installed in the aircraft tail number provided or a new aircraft tail number must be provided to Honeywell. Honeywell reserves the right to invoice the customer the purchase value of the unit if the exchange is not installed in the aircraft provided. Honeywell may receive data output from, input to, generated by or otherwise accessible through the Core or Rental Unit as a result of its use or operation (hereinafter “Core or Rental Unit Data”). The Core or Rental Unit may be enabled with sensing or diagnostic capabilities of automatically retrieving, recording, transmitting, or storing Core or Rental Unit Data. Customer gives Honeywell the irrevocable right to retain, use, copy, modify, license, and disclose the Core or Rental Unit Data for any purpose.

## **Beyond Economic Repair (BER)**

An LRU will be considered BER when the work or repair costs for the LRU exceed more than 65% of the Honeywell catalog price to purchase a new LRU.

## **Support of Obsolete Products**

The exchange and rental program have been designed and structured to support products that are in current production, have reached their maturity, and older units that are still supportable. Supported products are subject to availability. Due to a product’s life cycle, support may no longer be feasible. If a customer experiences a situation of this nature, Honeywell recommends contacting your sales representative for possible upgrades.

## **Loaner Units**

In the event the customer requires a loan unit from Honeywell, based upon availability, the loan unit will be provided under the terms and conditions of Honeywell’s standard Bailment Agreement.

## **NOTES:**

The inventory assigned to support the Exchange and Rental service, outlined in this catalog, is not intended to be used in support of upgrade programs. Exchange units should not be issued to an aircraft which has not been delivered to the aircraft owner. New installation failed units should be repaired at the nearest Honeywell authorized repair facility and returned to the aircraft. Simulator support will depend on availability of LRUs listed in the catalog found at <https://aerospace.honeywell.com/>.

**ACCOUNTS**

Established Honeywell accounts are required prior to placing orders through the Exchange and Rental Program. Orders may be placed through an OEM or established Honeywell dealer or service agency. A new corporate account may be established with Honeywell by visiting <https://aerospace.honeywell.com/>

**REQUIRED INFORMATION**

When contacting Honeywell for service under the Exchange/Rental program, the following information regarding the unit and the aircraft is required prior to shipment:

- Part number with dash number of return unit
- Serial number of return unit
- Aircraft type, serial number and registration number
- Aircraft owner
- Reported complaint with return unit
- Service requested (Exchange or Rental)
- Ship to and billing addresses
- Final destination and end user
- Purchase order number
- For shipments with a final destination outside the Continental United States, Alaska or Hawaii, in compliance with U.S. export policies, a P.O. is required to be received by Honeywell prior to shipment.
- For shipments with a final destination inside the Continental United States, Alaska or Hawaii for non-U.S. registered aircraft, in compliance with U.S. export policies, a P.O. is required to be received by Honeywell prior to shipment.
- For shipments with a final destination inside the Continental United States, Alaska or Hawaii for U.S. registered aircraft, Honeywell requests a P.O. be submitted at time of order or within one (1) business day.
- P.O.'s can be emailed to: [Spex-bgaorders@honeywell.com](mailto:Spex-bgaorders@honeywell.com) or ordered through MyAerospace portal
- Is return unit within the warranty period?
- If yes, type of warranty (new product or Exchange) and date warranty started Is return unit covered under a Honeywell or OEM Maintenance Program?
- If yes, type of contract
- If return unit is not within the warranty period, the following is required:
- Billing address **NOTES:**
- If warranty information, failed serial number (unless order is for an Export Controlled item – see section below) and defect of the failed unit cannot be obtained at the time the order is placed, Honeywell will not delay shipment, but Customer is required to provide this information within 72 hours. Customer's failure to provide this information may result in additional fees.
- Special Requirements for "Export Controlled" Items – Refer to Appendix C.

Customers cannot change rental to exchange status, or vice versa after order is booked, without Honeywell's prior written consent.

## SHIPPING POLICY

Once all required information has been received, the following will apply:

- Shipments within the U.S. will be shipped same day or next day air P.M. or P-1 if required. If a higher priority shipping method is required, it is at the Customer's expense.
- Counter-to-Counter services within the U.S. are available for a flat rate fee to cover freight and administration costs. This includes Customers operating under warranty or maintenance contracts. It is the responsibility of the customer to arrange for Counter-to-Counter pickups.
- Next Flight Out Door to Door Service may be available in the U.S. at the Customer's expense.
- Honeywell is unable to arrange for direct Counter-to-Counter shipments internationally, due to Airline regulations. Honeywell is able to arrange a freight forwarder to assist with international Counter-to-Counter shipments.
- Shipments which are required to cross international borders require the customer ordering the LRU to be responsible for contacting a customs broker to arrange for clearance and delivery of the LRU. Customers that elect not to arrange for customs clearance and delivery may be subject to recovery penalties incurred by Honeywell.

### **In Warranty**

Honeywell pays shipping both ways for Exchange or new product warranty shipments via standard airfreight. Honeywell ships prepaid and the Customer ships collect.

### **Outside Warranty**

Honeywell pays shipping one way via standard airfreight for Exchanges and Rentals purchased under the Exchange/Rental Program. Honeywell ships collect and the Customer ships collect.

### **Maintenance Contract**

If covered under a maintenance contract, please refer to your contract agreement shipping policy.

### **International Charges**

**Shipments which must cross international borders are subject to additional charges.** Customs charges, import duties, brokerage fees, and other related charges are the responsibility of the Customer.

### **Shipping Container**

All components returned to Honeywell must be packed in the same container in which the component was received or in a Honeywell approved equivalent (as specified in the Handling, Storage and Shipping Procedures Manual Pub. # A09-1100-001 found at <https://aerospace.honeywell.com/>). Components, which are received in improper containers, may be subject to damage charges.



## EXPORT POLICY

See Appendix C for a list of Honeywell export controlled (license required) line replaceable units. Honeywell requires the following information for all international shipments of items requiring a license:

- Customer's name, company and country
- End-Use
- End-User
- End-Destination
- Serial number of the failed unit coming to Honeywell
- Customer purchase order
- Aircraft type
- Aircraft tail number
- Aircraft serial number
- The airway bill information for the return of the failed unit to Honeywell **Domestic Shipments**
- Definition of a domestic shipment is purchaser, end-use, end-user, and end-destination are all located within the
- The aircraft tail number must also be domestic. It is the sole responsibility of the domestic Customer to comply with U.S. export laws when applicable.

### **International Shipments**

All international shipments of licensable products will require verification of pick-up by the carrier of the Customers' core return. This means, prior to Honeywell shipping the exchange unit, a valid airway bill number is required.

A valid airway bill is defined as an airway bill that can be verified by Honeywell with the transport company as being picked-up at the Customers' location and in transit to a Honeywell location. Verification of pick-up is defined as the unit being returned to and received by Honeywell or is verified as being with a shipper destined for a Honeywell depot, whether in the United States or not.

**NOTE:** The above process is applicable to licensable items controlled by BIS (Commerce Department); for ITAR controlled items the Customers' core return must be received at a Honeywell location for part number and serial number verification before the Honeywell exchange unit can be shipped.

### **Export Requirements**

Honeywell must exercise due diligence toward assuring that "Export Controlled" items are not used, exported, or re-exported in violation of applicable laws. The following requirements apply to "Export Controlled" items.

Items shipped to non-U.S. Registered aircraft to any destination or shipped to U.S. registered aircraft with a final destination outside the Continental United States, Alaska or Hawaii. To comply with U.S. export policies, regarding "Export Controlled" items being shipped outside the Continental United States, Alaska or Hawaii, Honeywell requires a valid air waybill (defined above) number for the failed unit return before the replacement unit can be shipped. Items shipped to U.S. registered aircraft with a final destination inside the Continental United States, Alaska or Hawaii. For shipments of "Export Controlled" items to U.S. registered aircraft with a final destination within the Continental United States, Alaska or Hawaii, Honeywell is required to confirm the expectation with the customer that the failed unit is to be returned within 14 calendar days using the container and air waybill provided by Honeywell with the unit they receive.

### **Items shipped as Rentals or Loaners**

Customers who request an "Export Controlled" item as a loaner will still require coordination through export control for the appropriate export license. This process will remain unchanged. Coordination assistance to pursue this service and/or an export license is available by contacting Honeywell Customer Support at (800) 601-3099 or (602) 365-3099.

## **EXCHANGE/RENTAL PRICES AND FEES**

All prices and charges listed in the Exchange and Rental Catalog Price List are in U.S. dollars, exclusive of any customs duties, taxes, or special handling and are subject to change without notice.

Customers receiving a requested repair quote on non-export controlled LRUs can elect to place an Exchange Order. Customers will be required to pay either the exchange price in the catalog or the quoted repair price, whichever price is higher. Customers are responsible for contacting their Honeywell Repair Administrator to advise when to keep a customer owned unit as an exchange core subject to availability.

Non-repairable products listed in this catalog, are available on an exchange basis only with no rentals permitted. Non-repairable LRUs are identified in the catalog with an "N/R" listed in the Monthly Rental Price column.

OEMs, Dealers and Service Agencies who place Exchange/Rental orders are responsible for returning exchange cores and rental units within the guidelines specified under the Basic Processes section herein. Extended use fees accumulated due to non-return of core will be assessed to the OEM, Dealer or Service Agency responsible for placing the original order.

## Return of Equipment – Unused

**DEFINITION OF UNUSED EQUIPMENT:** Tamper proof seal on UNIT is intact, UNIT has not been installed or powered up. If the tamper proof seal on the unit has been removed, or if the unit has been installed or powered up, it is not eligible for RMA return for credit.

**Note:** Honeywell does provide exchanges on certain mechanical units where there is no tamper proof seal present on the unit. RMA requests for these units will be considered on an individual basis.

In the event a unit shipped for an Exchange or rental requirement must be returned unused (tamper proof seal on unit is intact), Customer is required to submit a Return Material Authorization (RMA) form. RMA unused product exchange or rental requests must be processed through the Honeywell customer portal at <https://aerospace.honeywell.com/>. Units returned under RMA are to be returned to the designated Honeywell Depot as listed on the core return tag.

**NOTE:** For exchange or rental orders that shipped Free of Charge (FOC), due to MSP contract or warranty, and needing to return units unused, core return tag can be used as returning document, given there will be no credit issued upon return of the unit.

**In the event that Honeywell grants permission to return the unit unused and Customer makes a return pursuant thereto, Customer will bear the costs of:**

- A restocking fee equal to (days indicated in calendar days):
- Returns arriving back at Honeywell less than 7 days (intra-country)/14 days (inter-country) –full credit to original exchange price as applicable and zero re-stock fee
- Returns between 7 – 14 days (intra-country) / 14 – 30 days (inter-country) -- full credit to original exchange price as applicable, less \$1,100 restocking fee
- Returns greater than 14 days (intra-country) / 30 days (inter-country) – original exchange price and any applicable extended usage fee will apply
- All transportation and handling charges.
- If the returned Product is unused, undamaged, in a salable condition and accompanied by the original Aviation Authority documentation, Honeywell will issue to Customer a credit equal to the net amount paid to Honeywell by Customer for such unit, less the restocking, transportation and handling charges described above.

**NOTE: Product returned without RMA documentation will be assumed an exchanged core and exchange fees will apply. If unit arrives with RMA documentation outside of the allowable window, the customer will be responsible for the exchange fee and any applicable extended usage fees.**

### INTRA-COUNTRY SHIPMENT

Spex Return Policy	0 – 7 Days	7 – 14 Days	14 Days
Unused Spex	\$0 Re-stock fee	\$1100 Re-stock fee	Exchange price + EUF
Standard Core Return	Standard core return timeframe		Exchange price + EUF
Warranty/MSP Core Return	Standard core return timeframe		EUF only (because exchange price is \$0)

### INTER-COUNTRY SHIPMENT

Spex Return Policy	0 – 14 Days	14 – 30 Days	30 Days
Unused Spex	\$0 Re-stock fee	\$1100 Re-stock fee	Exchange price + EUF
Standard Core Return	Standard core return timeframe		Exchange price + EUF
Warranty/MSP Core Return	Standard core return timeframe		EUF only (because exchange price is \$0)

## Return Shipping Procedure

Please reference the Core Return Tag for instructions or visit <https://aerospace.honeywell.com/> for the return shipping address or to print a duplicate Core Return Tag.

Customer is responsible for all freight insurance fees.

In order to track the status and location of stock and provide the best service to end users, a simple and effective transaction reporting system is used:

An Exchange core tag will be attached to each unit issued or shipped to a customer for exchange purposes. Fill in the required information on the tag and return with the unit.

A Rental core tag will be attached to each unit issued or shipped to a customer for rental purposes. With Rental shipments, Honeywell also supplies a Customer Repair Advisement tag which customers should use to ensure they ship customer owned units to the appropriate Honeywell site for repair.

Core tags may be re-printed through <https://aerospace.honeywell.com/>.

**The Returning Core unit, or the returned Rental unit, must have the completed Exchange/Rental core tag inside the box. This provides identification of the unit and ensures that the customer is credited with the core return. Likewise, customers must return the core to the Honeywell returning location stated in the core return tag. Failure to send the unit to the referenced returning location will result in:**

- **Honeywell returning the core to the sender, using the customer's shipping account.**
- **Customer will require to receive and reship the core to the required location.**
- **Extended Usage Fees will continue to accrue until the core is received in the correct returning location.**

## EXCHANGE CORE RETURN POLICY

The core (“Returning Core”) must be received by Honeywell within 14 or 30 calendar days (intra-country or inter-country, respectively), inclusive of any delays resulting from shipping, export and/or customs, from the date Honeywell shipped the related Exchange Unit (“Honeywell Ship Date”). Core return details, such as: Core Part Number, Serial Number and Shipping AWB, must be provided to Honeywell Core Recovery team email [CoreRecoveryInTeam@Honeywell.com](mailto:CoreRecoveryInTeam@Honeywell.com) or updating this info directly in the Aerospace Core Return Portal. If the Returning Core is not received in the specified time frame, the following actions will be taken:

**Extended Use Fees, calculated at 3% of the Exchange Price\* per day, will begin to accrue.**

Upon receipt of the returning core, an invoice for Extended Use Fees will be issued. If the Returning Core is not received by Honeywell within 60 calendar days after the Honeywell Ship Date, the Exchange Unit will be considered purchased and the Customer will be invoiced at the current Core Value less applicable discount\*\*, less the exchange price previously billed to customer. If the Returning Core is received after issuance of invoice for the current Core Value, no refund will be provided, and the Returning Core will be returned to the Customer. The Core Return Tag must accompany the Returning Core to allow accurate and on time processing.

**NOTES:**

- No discount(s) apply to any Extended Use Fees.
- Invoices are due net 30 days from date of the invoice.
- Extended Use Fees resulting from a missing or improperly documented core return tag will not be credited.
- In addition to non-covered operators, this Policy includes operators that are under warranty or any applicable maintenance/service contracts (e.g. MSP).
- *Refer to the Export Policy section of this catalog regarding the core return policy on licensable export-controlled items.*
- Intra-country is defined as an exchange shipment that does not cross an international border in transit from Honeywell to ship-to address or end user as stated on PO.
- Inter-country is defined as an exchange shipment that does cross an international border in transit from Honeywell to ship-to address or end user as stated on PO.
- Aircraft registration country is not factored in when determining intra-country or inter-country core return windows.

\*The Exchange Price and the \*\*Core Value are those prices identified as such and provided in the Exchange and Rental Catalog Price List contained in the current version of the Exchange and Rental Catalog.

**Requirement for Mechanical Products Returned as Cores**

The core return must include detailed reason for removal and all required paperwork, such as Component Maintenance Modification Card (CMMC) and Life Limited Cards (LLC). Honeywell reserves the right to refuse acceptance of any unit that does not include detailed removal reasons or the required documentation. Refer to Service Bulletin TFE731-72-3397 for additional information.

**My Aerospace Web Portal**

Customers can login to <https://aerospace.honeywell.com/> and register to manage core returns and print core return tags. Enter the individual Order Number and an option will be available to print core return tags.

## RENTAL TERMS AND CONDITIONS

The rental pricing listed in the Exchange and Rental Price List found at <https://aerospace.honeywell.com/> is for the one- month minimum fee. If a rental unit is returned late, additional fees may apply.

Rental Units are subject to execution of Honeywell's standard Bailment Agreement. Fees are as follow:

Use of Rental Unit while Honeywell repairs Customer's unit.

Honeywell will charge a minimum amount equal to one month's rental fees when a customer-owned unit is submitted to a Honeywell Service Center for repair. To assist the Customer in avoiding additional rental fees charged @25% of monthly rate per week or portion thereof, the following information is provided:

*For tracking purposes, the serial number of the Customer's faulty unit must be provided during the placement of the rental order.*

The Honeywell Service Center must receive the Customer-owned unit requiring repair within 14 calendar days from the date Honeywell shipped the Rental Unit out to the customer (30 calendar days for shipments crossing international borders).

The Honeywell Service Center must receive the Rental Unit within 14 or 30 calendar days (intra-country or inter-country, respectively) from the date Honeywell shipped the customer-owned serviced unit to the Customer or, if a bailment agreement applies, after the end of the rental period set forth in the bailment agreement.

If a Rental Unit is not returned within 30 days from the date Customer's unit was shipped, the Rental Unit will be considered purchased and the Customer will be invoiced at the current Core Value. This remedy is in addition to, at Honeywell's discretion, all other remedies set forth in Honeywell's standard Bailment Agreement and is in addition to any other remedies available at law or in equity. No discount(s) applies, regardless of existing warranty or maintenance contracts.

### **Use of Rental Unit while non-Honeywell repair of Customer's unit**

For rental transactions, for which no Customer-owned unit is submitted to Honeywell for repair, the Customer must pay for the total rental period. The minimum fee will be equal to one month rental; portions of each month will be charge @25% of the monthly fee per week or portion thereof. The total rental period will be from the date Honeywell shipped the Rental Unit until the date the unit is received back at Honeywell. If the Rental Unit is not returned, the total rental amounts shall not exceed the list price of such item.

### **NOTES:**

Honeywell reserves the right to charge rental fees resulting from Customer-induced delays (Customer-induced delays to be determined at Honeywell's sole discretion).

## PAYMENT PROCEDURES

Please note that not all Honeywell entities share the same billing departments. Always review your Honeywell invoices for the correct payment procedures.

If your company has an established account with Honeywell International Inc., which is not past due, invoices shall be paid in accordance with the terms of the credit agreement. If you have not established credit with Honeywell International, or your account is past due, shipments will be on credit card, (Cash before delivery) or Wire Transfer basis. Past due accounts are subject to review and approval by the credit analyst before unit will ship. Customers paying via wire transfer should process the funds to the J.P. Morgan Chase account: listed below:

### **Payments in U.S. Dollars**

J.P. Morgan Chase Chicago c/o of Honeywell  
1 Bank One Plaza Chicago, IL 60670  
Account # 658554399  
ABA # 021-000-021 Swift # CHASUS33

Payment must be made in accordance with the invoice. The Currency and “Remit to” address is outlined on the invoice. Changes to currency cannot be made after the order has been placed.

For all payments, Honeywell asks that you provide remittance advises for all payments made to Honeywell Aerospace email: [GCTSAERORemittance@honeywell.com](mailto:GCTSAERORemittance@honeywell.com). Please indicate the Honeywell invoice number and the amount to apply to each.

Payments must be deposited in the appropriate Honeywell International Inc. bank account by the term’s payment date. Late payments for all Exchange and Rental Program transactions, including Customer’s failure to make timely payment of Extended Use Fees, are subject to those payment default remedies set forth in Honeywell’s BGA Conditions of Sale and all other remedies set forth in these SPEX Policies, and available at law or in equity.

If there are any questions or concerns regarding payment, delays, or establishing your account to pay in a foreign currency, please contact the account representative listed on your monthly Statement of Account.

### **Payment by Credit Card**

Honeywell accepts credit cards as a method of payment for orders that are placed on a payment prior to shipment basis only. Credit card payments are not accepted for orders that are placed with any type of extended payment terms.

**Note:** When a credit card is billed for the Exchange and Rental Program transaction, the same credit card will be utilized to bill any applicable fees related to the transaction. These fees are considered pre-authorized for billing to the credit card when applicable per Exchange and Rental Program policy.

If you currently have open terms with Honeywell, and you wish to utilize a credit card as form of payment, please let us know of your intent to pay by credit card and provide your card information at the time of your order placement.

Orders placed with Net payment terms are required to be paid by check or wire transfer on or before the invoice due date.

Each transaction must identify cardholder, card number, expiration date, billing zip code, and authorization code.

Credit card details are required to be provided at the time of order.

Honeywell accepts payment by the following credit cards:

**VISA – MASTERCARD – AMERICAN EXPRESS – DISCOVER**



## WARRANTY

Aircraft operators receive a 12-month exchange warranty, which commences upon the purchase of an Exchange unit at the Exchange and Rental Program catalog exchange price. Simulator operators receive a 6-month exchange warranty. If Honeywell invoices for a non-repairable product exchange, the LRU provided will have a one-year warranty.

Any Exchange or repair action taken during the Exchange warranty period does not extend or otherwise affect the warranty expiration date.

### **Services provided for a failed unit under Exchange warranty include:**

No Charge Exchange

No Charge Repair and Billable Rental

### **Services provided for a failed unit under repair warranty include:**

No Charge Rental if the customer paid for a billable Rental during the initial repair of the failed unit.

An exchange or rental may be provided at the exchange or rental price listed in this catalog.

**NOTE:** Customers ordering Exchange and Rental Program LRUs for Warranty or Maintenance Contract Support, are required to return Exchange cores within 14 or 30 calendar days (intra-country or inter-country, respectively) to avoid extended use fees. Extended use fees will also be assessed on Rental returns, if returned late. Refer to Exchange Core Return Policy of this catalog for the core return policy.

## WARRANTY STATEMENT

**Honeywell warrants that any article provided under the Exchange and Rental Program will, at the time of delivery, conform to all applicable specifications and drawings, and be free of defects in material and workmanship. Honeywell's obligation under this warranty, however, shall be limited to repair of, or at Honeywell's option, replacement of any article, which is returned to Honeywell within the stipulated 12- or 6-month warranty period. However, the warranty for LRUs exchanged under exchange warranty shall not extend beyond the date of expiration of the original or exchange warranty for the given LRU.**

**WARRANTY WILL BE DENIED IF THE UNIT'S HONEYWELL INSPECTION SEALS HAVE BEEN BROKEN AND/OR THE UNIT HAS BEEN TAMPERED WITH.**

**EXCEPT FOR THE WARRANTY SET FORTH HEREIN, NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, SHALL APPLY TO THE ARTICLES FURNISHED HEREUNDER. HONEYWELL SHALL HAVE NO OTHER OBLIGATION OR LIABILITY, WHETHER UNDER THIS ORDER OR OTHERWISE ON ACCOUNT OF SUCH ARTICLES. IN NO EVENT, SHALL HONEYWELL BE LIABLE FOR THE LOSS OF USE OR FOR INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES.**

## CONTACT INFORMATION

Honeywell International Inc. (“Honeywell”) telephone numbers, fax numbers and email addresses can be found at <https://aerospace.honeywell.com/>. If Customer is unable to determine which location to contact, please call the number below for assistance:

**North America: (800) 601-3099**

**Outside North America: (602) 365-3099**

## AOG SUPPORT

Telephone AOG service is available 24/7 from the Honeywell Aerospace Complete Customer Care Center at the following telephone numbers. To ensure proper handling of AOG orders, please telephone AOG requests prior to sending fax requests.

**Inside North America: (800) 601-3099, Select AOG Option Outside North America: (602) 365-3099,  
Select AOG Option Fax: (602) 365-3343**

**APPENDIX A**

**HONEYWELL CUSTOMER STATEMENT OF CERTIFICATION**

Compliance with United States Export Regulations

**The person executing this letter is assuming the responsibility of complying with these obligations both as an individual and representative of the company that he/she represents. Please ensure the signed letter appears on company letterhead and that all information is complete.**

**It is Honeywell’s policy to verify the end-use and end-users for all Honeywell product transactions, and in all transfers of technical data or software. This is to ensure compliance with applicable United States export control laws and regulations, specifically Parts 736 and 744 of the Export Administration Regulations, as well as with the laws and regulations of the selling country.**

**Because the products you are purchasing, or software or technology you are licensing, may be exported and used outside of the United States and/or the selling country, please confirm the following:**

**Our general type of business is: \_\_\_\_\_**

**Our specific end-use is: \_\_\_\_\_**

**I (We) will not sell, export, re-export, divert or otherwise transfer any Honeywell products, technology or software for use in activities which involve the development, production, use or stockpiling of nuclear activities of any kind, chemical or biological weapons or missiles, unmanned aerial vehicles, or microprocessors for military use, nor use Honeywell products in any facilities which are engaged in activities relating to such weapons or applications, without prior authorization from the U.S. Government and Honeywell notification. If your request concerns any of the activities listed above, identify the activity here\_\_\_\_.**

**I (We) will not sell, export, re-export, divert or otherwise transfer any Honeywell products, technology or software to any entity or country subject to U.S. Government approval, including, but not limited to, Cuba, Iran, North Korea, Sudan, Syria unless otherwise authorized by the U.S. Government. This also applies for the selling country and their respective Debarred List issued by the Government.**

**I (We) acknowledge that United States law and the selling countries law prohibits the sale, export or re-export, diversion or transfer, or other participation in any export transaction involving Honeywell products with individuals or companies listed in the U.S. Commerce Department’s Table of Denial Orders, the U.S. Treasury Department’s list of Specially Designated Nationals or the U.S. Department of State’s list of individuals debarred from receiving Munitions List items and other applicable lists, i.e., Entity List as well as the Denial Person/Company list of the selling country.**

**I (We) will abide by all applicable United States and/or selling country export control laws and regulations for all products purchased from Honeywell and will obtain any licenses or approvals required by the U.S. Government and/or the selling countries Government prior to the sale, export, re-export, diversion or otherwise transfer of Honeywell’s products, software or technology.**

\_\_\_\_\_  
Signature      Date

\_\_\_\_\_  
Print Person’s Name    Company Name

## APPENDIX B

### DETAILED PROGRAM DESCRIPTION OF RECONDITIONED SPECIFICATION

#### Reconditioned

All articles are returned to Reconditioned Specification when they are processed through a repair cycle at an authorized Honeywell Support Center. All articles are inspected to verify proper workmanship to certify that the article meets all controlling documentation. The work performed will be in accordance with the latest applicable FAR 145 requirements or other applicable National Aviation authority requirements as required. All Honeywell recommended product improvements shall be incorporated.

#### Return of Articles to Reconditioned Status

Repair and inspection of the Reconditioned article will be conducted in accordance with the procedures as outlined in the appropriate Component Maintenance Manual (CMM), or other controlling documentation. All Honeywell recommended product improvements shall be incorporated into the article.

All Reconditioned articles will be calibrated, tested, inspected, and certified per the applicable CMM or other FAA approved documentation. Individual articles are to be certified and placed in inventory, as ready for service upon satisfactory demonstration of performance to the Reconditioned Specification.

Units will be supplied with either an 8130-3 Return to service dual release or EASA Form 1 dual release. Tag type is dependent on the location of the Honeywell authorized service center. Limited exceptions may apply for product serviced outside the US or EU.

Airworthiness tags from other NAA's may be available upon request. Additional charges may apply and lead times may change.

#### Honeywell Record Keeping, Continuing Analysis, Surveillance

The Reconditioned Specification program maintains a real-time database to monitor the status of the inventory. An input to the database is made when a customer requests an exchange article. The following is included: the customer number, aircraft registration number, article part number, and article serial number. An input to the database is also made when a repairable article is received from a customer, returned to Reconditioned Specification and returned to stock. The following information is recorded: the aircraft operator's Name, aircraft registration, article part number, article serial number, and article repair report.

Honeywell has established and maintains a system for record keeping, continuing analysis, and surveillance of the performance and effectiveness of the Reconditioned Specification program as referenced in FAR 121.373.

#### Reliability Monitoring

The database generates reports to provide visibility for a minimum of two years of problem trends as they develop in the Reconditioned Specification inventory. The information available from the customer is entered into a computer database system, which allows the following reports to be generated:

## Aircraft History of Multiple Exchanges of the Same Part Number

The criteria for this report are that more than five shipments have occurred within the past two years for the same aircraft.

## The Aircraft Registration Number History Report

This report will provide history of all transactions for a specific aircraft, sorted by article part number sequence. This report prints the total activity for the last two years.

## Reconditioned Specification Article Repair Records

These Repair records are retained by the repair facility for a minimum of two years. Repair record data is also recorded in the database.

The repair record contains:

Operator name, aircraft type, aircraft registration number, and aircraft flight hours

Article model number, part number, and serial number

Narrative description of the reason for removal and confirmation of the failure

The repair technician's name

The failed component part number and a narrative description of why service was performed.

## Availability of Reliability and Repair Records

(a) Reliability and repair records are available for inspection by the operator, the FAA Administrator, or any authorized representative of the National Transportation Safety Board.



HONEYWELL AEROSPACE DE PUERTO RICO, INC.

San Antonio Industrial Park

1000 Road 110 North

San Antonio, PR 00690-1000

www.honeywell.com

## APPENDIX C

### List of Export Controlled Line Replaceable Units

Part Number	ECCN/ITAR	Part Number	ECCN/ITAR	Part Number	ECCN/ITAR
060-00040-0100	ITAR	7000992-1	7A101	HG2001AC02	7A103.a
060-00040-0200	ITAR	7003897-926	ITAR	HG2001AC20	7A103.a
064-01071-0201	ITAR	7008471-722	ITAR	HG2001BC02	7A103.a
065-00147-0000	7A103	7009330-811	ITAR	HG2001BC03	7A103.a
065-00148-1900	7A103	80-5145-11-3	ITAR	HG2001GC02	7A103.a
065-00185-0101	7A103	979-0214-001	7A101	HG2001GC03	7A103.a
065-0147-02	7A103	979-0223-001	7A001	HG2001GD03	7A103.a
066-03044-0004	ITAR	HG1066AD03	7A103.a	HG2010AC02	7A103.a
071-01282-0086	ITAR	HG1066AE01	7A103.a	HG2010AC03	7A103.a
071-01539-0101	ITAR	HG1066AE02	7A103.a	HG2100AB02	ITAR
071-01576-0101	ITAR	HG1075AB01	7A103.a	HG2100AB03	7A103.a
071-01576-1201	ITAR	HG1075AB02	7A103.a	HG2100AB04	7A103.a
1076N000-001	ITAR	HG1075AB04	7A103.a	HG2100AB05	7A103.a
2586261-1	ITAR	HG1075AB05	7A103.a	HG2100AB06	7A103.a
2586333-1	ITAR	HG1075AE03	7A103.a	HG2100AB07	7A103.a
2586333-2	ITAR	HG1075AE04	7A103.a	HG2100BB02	7A103.a
2586333-3	ITAR	HG1075GB05	7A103.a	HG2111AB02	7A103.a
2589226-1	ITAR	HG1075GE04	7A103.a	HG2112BB02	7A103.a
4026206-982	ITAR	HG1076AA01	7A103.a		
7000839-923	ITAR	HG2001AB02	7A103.a		
7000992	7A101	HG2001AB03	7A103.a		

**NOTE:** 1. The list of products above is subject to change or may not be inclusive of all licensable export-controlled items. Please contact Honeywell for verification.

2. The products identified above as ITAR controlled, require the failed core to be received by a Honeywell facility in the United States, as designated by Honeywell Customer Support Operations, for part number and serial number verification prior to