HAPP KEEP MARITIME CL-415 FLEET AVAILABLE FOR VITAL MISSIONS

Components repaired or replaced 75% quicker than without the program

"Our maintenance contract is based on performance. If we cannot deliver the aircraft on time, we'll be penalized. HAPP has significantly reduced the turnaround time for components and this has increased aircraft availability. It helps us in getting a high serviceability rate."

Lieutenant Colonel Ismail Sharif, chief operating officer, AJ Aeroservices

Overview
Malaysia Maritime Enforcement Agency’s fleet of CL-415 aircraft needs to be serviceable and flight ready to support vital surveillance, search and rescue and firefighting missions. Maintenance of the aircraft has been outsourced to AJ Aeroservices which says that, thanks to the Honeywell Avionics Protection Plan (HAPP), components are being repaired and returned much quicker.

Quick Facts
Customer
- Name: Malaysia Maritime Enforcement Agency
- Location: Subang, Malaysia
- Industry: Government
- Website: www.mmea.gov.my

Why the customer chose Honeywell
- CL-415 components were becoming harder to obtain and repair
- Need to maximize aircraft availability for vital maritime and firefighting air support
- Predictable and manageable maintenance costs

Customer results
- CL-415 components repaired or replaced 75% quicker than before
- Cost reduction
- Honeywell team is supportive and responds quickly