

## Honeywell Mechanical Core Return Policy – Effective July, 1<sup>st</sup>, 2013

### Advance Exchange Core Requirements:

Honeywell requires the removed part (Core) for advance exchange transactions to be received at Honeywell Aerospace Services (1944 E. Sky Harbor Circle, Phoenix, AZ 85034) 14 days after shipment of the replacement part (“Honeywell Ship Date”); 21 days if international borders are crossed. A completed core tag printed from the core returns website and the part history card, if required, should be included. At a minimum, the shipment should include documentation listing the following information:

1. Notation: Core Return
2. Honeywell Sales Order #
3. Part Number Ordered
4. Part Number Returned
5. Serial Number Returned (if applicable)
6. **\*\*Reason for Removal\*\***
7. Log Card (if applicable)

If the Returning Core is not received in the allotted 14/21 day time frame after shipment of the replacement part (“Honeywell Ship Date”) the following actions will be taken:

1. Extended Use Fees, **calculated at 5% of the Advance Exchange fee per day**, will be applied to the sales order.
2. Extended use fees will begin to accrue:
  - 15 days after the shipment of replacement part(s).
  - 22 days after the shipment of replacement part(s), if international borders are crossed.
  - **Extended use fee’s will apply each day thereafter until day 30**
3. If the Returning Core is not received within 30 Days of the replacement part ship date (“Honeywell Ship Date”), the Exchange Unit will be considered purchased and the Customer will be invoiced at the outright purchase price of the part less standard overhaul and service center discounts. This will be in addition to the accrued extended use fees: 16 days for standard shipments, and 9 days if international borders are crossed.
4. Cores may be returned for credit on non- return of core billings at Honeywell discretion only and will include a flat rate re-induction fee of \$1000 per invoice credited. Accrued extended use fees will not be refunded.

**NOTES:**

- A. No discount(s) apply to any Extended Use Fees
- B. Extended Use Fees are not subject to the Disputes provision without clear and convincing evidence that the delayed return was beyond the control of the Customer, e.g. waybill information clearly showing control by common carrier.
- C. In addition to non-covered operators, this Policy includes operators that are under warranty or any applicable maintenance/service contracts.

**If Core is Warranty, MSP or GMA, the following information is required:**

1. Notation: Core Return (MSP/WTY/GMA)
2. Honeywell Shipper / Invoice #
3. Part Number Ordered
4. Part Number Returned
5. Serial Number Returned (if applicable)
6. MSP/GMA Contract #
7. Engine Serial Number
8. Hours (Time Since New) / Cycles (Cycles Since New)
9. Reason for Removal
10. Log Card (if applicable)

**Special Program core requirements (MSP/wty/service bulletin/special program/special pricing/new part kit orders:**

Honeywell requires the removed part (Core) for above transactions to be received at Honeywell Aerospace Services (1944 E. Sky Harbor Circle, Phoenix, AZ 85034) within 14 days of shipment of replacement part (“Honeywell Ship Date”), 21 days if international borders are crossed. A completed core tag printed from the core returns website and the part history card, if required, should be included.

Cores should be returned to **ATTN: RECLAMATION CENTER**

If the Core is not returned or returned without applicable documentation within 30 days, claim payment will be reversed. For “No charge” events, a billing will be submitted for the non-return of hardware, for the price of a new part. Cores may be returned for credit to non-return of core billings at Honeywell discretion only and will include a flat rate re-induction fee of \$1000 per invoice credited.

**Claim generated core requirements:**

Honeywell requires the removed part (Core) for claim generated core requirement transactions to be received at Honeywell Aerospace Services (1944 E. Sky Harbor Circle, Phoenix, AZ 85034) within 14 days of generation of core record (“Honeywell Ship Date”), 21 days if international borders are crossed. A completed core tag printed from the core returns website and the part history card, if required, should be included. Cores should be returned to **ATTN: RECLAMATION CENTER**

If the Core is not returned or returned without applicable documentation within 30 days, claim payment will be reversed. For “No charge” events, a billing will be submitted for the non-return of hardware, for the price of a new part. Cores may be returned for credit to non-return of core billings at Honeywell discretion only and will include a flat rate re-induction fee of \$1000 per invoice credited.